

SMS Pricing / Terms and Conditions

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Plan	No. of SMS Messages	Recharge Amount
Plan 1	1,836	\$100
Plan 2	3,673	\$200
Plan 3	9,182	\$500
Plan 4	18,365	\$1,000
Plan 5	27,548	\$1,500
Plan 6	36,730	\$2,000
Plan 7	55,096	\$3,000

Note: Cost per SMS is approximately 5 cents (\$0.0545)

Terms and Conditions

- All SMS plans are prepaid.
- SMS plan prices are inclusive of GST.
- Unsent SMS messages are rolled over when recharging an account.
- If your account balance drops below the prenominated amount, Clarisse Enterprises will contact you about recharging your account.
- If your account completely exhausts the number of SMS messages allocated by your plan, Clarisse Enterprises will contact you about recharging your account. Any further SMS messages will not be sent until a recharge payment has been received by Clarisse Enterprises.
- After receiving confirmation of your recharge request, Clarisse Enterprises will issue your school or organisation with an invoice.
- After a recharge payment has been confirmed, Clarisse Enterprises will contact you to confirm the recharge has been processed and notify you that your SMS service is ready to be used again.
- If your school or organisation stops using the SMS component of the nForma software package, any unused SMS prepaid credit will not be reimbursed.
- If your school or organisation cancels the license to use the nRoll component of the nForma software package, any unused SMS prepaid credit will not be reimbursed.

- If your school or organisation terminates the nForma software license agreement with Clarisse Enterprises, any unused SMS prepaid credit will not be reimbursed.
- Clarisse Enterprises accepts no responsibility for managing user access to the SMS service. Your school or organisation takes full responsibility for all SMS messages, and their respective charges, sent via this service.
- Clarisse Enterprises accepts no responsibility for any misuse of this service. Your school or organisation takes full responsibility for any action undertaken with this service that is in breach of local law.

Please Note

SMS services are not 100% reliable and messages may be undelivered or delayed due to the following factors which are beyond our control:

- The mobile number has been entered incorrectly
- No access to the mobile device (Blocked by mobile provider, turned off, exceeded storage capacity, faulty device etc.)
- The mobile handset is outside the range of the mobile network
- The mobile network is down